



HOME SERVICE CONTRACT COVER PAGE  
INTERIOR PLUMBING & DRAINAGE  
PROTECTION PLAN

**CONTRACT HOLDER:**

Sack and Pa Opt Endorsement Line  
ClientName  
MailCompleteAddress  
MailCityNm Ma MailZipCd



**PROVIDER:**

Service Line Warranties of Canada, Inc.  
("SLWC")  
11 Grandview Circle, Suite 100  
Canonsburg, PA 15317-9840  
Website: www.slwofc.ca  
Phone: 1-866-922-9004

**Account No.:** To be assigned  
**Confirmation No.:** To be assigned

**SERVICE ADDRESS:**

[Name]  
[Address line]  
[City, ST ZIP]

Dear [Name],

Thank you for enrolling in the Service Line Warranties of Canada *Interior Plumbing & Drainage Protection Plan* Program. This Home Service Contract is for your Interior Plumbing only and is subject to the enclosed "TERMS & CONDITIONS". The pricing for this House Service Contract will be as provided in the marketing letter to which you responded in making your enrollment and may be subject to adjustment from time to time in accordance with the attached Terms and Conditions.

This contract begins at noon local time, on the enrollment date, unless otherwise noted or disclosed, and continues thereafter so long as you make timely payments. There is no deductible or service fee per occurrence.

Should you need to file a claim, please contact our emergency hotline at **1-866-922-9004**. Representatives are available to take your call 24 hours a day, seven days a week, including holidays.

We hope that you never experience an emergency, but if you do, we are here to service your needs.

Thank you again for your business.

Sincerely,

*Service Line Warranties of Canada, Inc.*

*Please retain these documents for your reference.*

Enclosed: CAN\_INTERIOR PLUMBING & DRAINAGE PROTECTION PLAN\_(w-condo)\_V1.1

**TERMS AND CONDITIONS OF THE  
SERVICE LINE WARRANTIES OF CANADA, INC. ("SLWC")  
INTERIOR PLUMBING & DRAINAGE PROTECTION PROGRAM ("SERVICE PROGRAM")**

This Home Service Contract covers residential in-home water supply lines and sewer lines and all drain lines connected to the main sewer stack that are broken or leaking inside the home after the point of entry. Broken or leaking water, sewer, or drain lines that may be embedded under the slab or basement floor are also covered. This warranty also covers the repair of clogged toilets. Coverage is limited to \$3,000 per occurrence.

**In order for a claim under this Home Service Contract to be valid, you must call SLWC at 1-866-922-9004 before any repair work is performed.** All repair work must be performed by an authorized SLWC contractor. No payments will be made for repair work performed by a contractor not authorized by SLWC to make a repair.

The Home Service Contract does not cover lines that you were aware needed repair before you enrolled in the Home Service Contract. You agree to permit SLWC contractors to come into your home to repair or replace your lines under the Home Service Contract. The contractor must have safe access to, and safe working conditions at and around, the work area.

Coverage under this Home Service Contract starts on the enrollment date noted on the cover page, unless otherwise noted or disclosed, and continues thereafter so long as you make timely payments. Coverage may be canceled for nonpayment. Your account must be in good, current standing to receive repair service under this program.

This Home Service Contract does not cover:

- a) any lines before the point of entry to your home;
- b) sprinkler systems, faucets, fixtures, spigots, etc.;
- c) lines not installed according to code;
- d) the cost of repairing, replacing or moving meter(s);
- e) low water pressure due to calcium deposits and/or corrosion inside the lines;
- f) anything other than broken or leaking water supply lines and a broken, clogged or leaking main sewer line or stack or drain lines inside the home and clogged toilets;
- g) updating and/or moving non-leaking pipes to meet code, law or ordinance requirements;
- h) removal of obstacles to access the line(s);
- i) damage to a line caused, directly or indirectly, by you, third parties, natural disasters, acts of God, or other insurable causes;
- j) service lines owned by the utility or connected to any commercial facility, or manufactured home (also known as a mobile home).

Whether a covered in-home water or sewer line is to be repaired or replaced is entirely within the discretion of SLWC.

After a line is repaired or replaced, SLWC will test the repaired section of pipe for leaks and do a general cleanup. If slab cutting is necessary, the resulting trench will be patched. The Home Service Contract does not cover restoration of the affected areas (e.g. floor covering including carpet, hard wood, marble, ceramic tile, or restoring concrete, dry wall, paint, plaster or wallpaper, etc.).

You have 30 days from the date you enroll in the Home Service Contract to cancel and receive a full refund of any payments you have made. You may cancel the Home Service Contract at any time, and you will be reimbursed the pro rata share of any amount you paid for any portion of the warranty period subject to cancellation, less any costs paid towards a claim filed on your account; provided, however, SLWC may waive any refund which is less than \$6.00, unless otherwise requested by you.

SLWC may modify this Service Program, including, but not limited to, from time to time, making changes to pricing, by giving you thirty (30) days' written notice and may terminate the Home Service Contract for nonpayment within thirty (30) days of the payment due date and with ninety (90) days' written notice for any other reason. If SLWC cancels the program for reasons other than nonpayment, you will be reimbursed the pro rata share of any amount you paid for any portion of the warranty period subject to cancellation.

**IMPORTANT:** Please retain this document for your records. It is the official copy of your warranty agreement.

**Service Line Warranties of Canada, Inc.**  
is a subsidiary of  
**UTILITY SERVICE PARTNERS, INC.**  
11 Grandview Circle, Suite 100  
Canonsburg, PA 15317-9840  
Phone: 1-866-922-9004      Web Site: [www.slwofc.ca](http://www.slwofc.ca)